

## Frequently Asked Questions

**What is a Background Check Report?**

**A: A Background Check is a comprehensive search on an individual. We do the hard work, so you don't have to.**

**What is an instant criminal search?**

**A: An instant criminal search is one that accesses All Background Checks database which is comprised of data provided by federal agencies. For example, Texas has several counties that offer their criminal information for database compiling. Like information from all the counties and offers a statewide database. It is important to note that the data, by nature, may not be the time a suspect is charged or case has been concluded and the time the data is actually reported to state, county and federal inherent delays, All Background Checks recommends performing a hand search at the county level, in addition to the instant collected and reported is complete and up-to-date**

**Are instant criminal searches accurate and thorough?**

**A: An instant search is only as accurate as the state, local or federal agency reporting the data. Instant database searches are updated daily or semi-annually. That is why it is extremely important to make sure you know ahead of time how often a search is updated from each source and how often it is scheduled to be updated.**

**What is the difference between an instant criminal search and a county criminal courthouse search?**

**A: The instant criminal search queries a database consisting of several sources to quickly check for any criminal related records. The advantage of being instant it also offers a wider scope. The disadvantage is that as a database search, the records retrieved are not as current as a county search. In contrast, the county criminal search is more accurate and complete because it is updated as court cases are filed. Results can take up to 72 hours.**

**When should I use an instant criminal search vs. a county criminal search?**

**A: If you know a subject committed an offense in a particular county, order a county criminal search where the actual records show someone committed an offense in a particular state but you are not sure where, try an instant criminal search which covers all counties that any results returned by the instant criminal search be followed up with a county criminal search of the counties where the offense occurred. This will ensure the most accurate results**

**Once I receive the report, how easy is it to understand?**

**A: All Background Checks, without exception, provides the most easy-to-understand data available. We use a proprietary system to interpret and simplify complex data. This ensures that you understand all of the information reported.**

**What's the difference between instant searches and real-time searches?**

**A: Information from instant database searches may come from state or local agencies and by nature is not current. Results, on the other hand, may not be immediate but are more current as the data is retrieved directly from the individual agency.**

**How do I know which counties to select for county criminal checks?**

**A: First, look at the person's application to determine in which city or cities the applicant has lived. You can then use our county selection page to enter the city or zip code to locate the county of interest. Many times, applicants DO NOT disclose a location where they lived. As a result, All Background Checks strongly encourages the use of our US OneTRACE. Upon entering the applicant's social security number, it produces a report showing the known locations in which the applicant has lived. Compare the US OneTRACE results with the applicant's addresses and, if needed, add additional counties to your search.**

**What information can I order on-line?**

**A: We offer a fully-functional, on-line order and retrieval system that enables our clients to place orders and retrieve results. The system is designed to help even the most inexperienced user to quickly order background reports. Our web-based system provides reports and daily status updates, and enables users to use a variety of methods (by name, SSN) to search through complex data. The system also enables companies to set Administrator-level accounts and sub-accounts for multiple users and locations. Please call me for more information on this system such as this that requires secured login information to access Reports.**

**What information can you get on employment references?**

**A: We always ask the following questions on employment verifications:**

- Dates of employment
- Title
- Ending Pay

